

Safety Measures

We have made a list of the safety measures that we will implement for when we reopen, but we do expect a certain degree of customer cooperation to help us in these trying times. It is by no means a perfect list, and if there is something you feel that we could be doing differently, or something we haven't thought of, please let us know.

- To start, we have marked out a one way system with 2m sections. We hope that customers will adhere to the 2m social distancing advice for navigation around the shop.
- We are limiting number of staff to 2 at any one time and customers to 5 at a time. If you bring a child, please keep them with you at all times and make sure they are following the same procedures. In the unlikely event that we reach capacity, we hope you will not mind waiting outside until there is room.
- We have a 'Sanitation Station' by the front door where we will provide masks and antibac gel/gloves upon entry. The masks will be optional, but we will expect that you either use the gel or gloves before handling any of the beads or products. Masks and gloves must be disposed of on your way out.
- The card machine, baskets and door handles will be sanitised after every customer.
- A Perspex screen has been erected at the till for yours and our protection.
- All payments must be by card or contactless. Cash will only be accepted under extreme circumstances.
- The kitchen and office will be off limits and available to staff only.
- We will not be able to hold group classes for the foreseeable future. The table will unfortunately also be off limits to all but any staff processing orders.

We are sorry to have to be so strict, but as we have vulnerable people in our household, we are taking every precaution and hope you will do the same. It seems this will be the new normal for a while, and until we are told otherwise by the Government, we will continue to think about the safety of both our customers and staff.